



3 West Street, Litchfield, CT – 860-567-8882

August 28, 2023

As she begins her college search, it gives me great pleasure to offer a personal recommendation for Brooke Lacilla. As the owner of @ The Corner Restaurant in Litchfield, Ct. , I have worked closely with Brooke in her capacity as a barista for the past three years. Her job responsibilities include providing exemplary customer service as well as preparing a variety of specialized coffee drinks and baked goods

Observing Brooke as a barista, which is a one person operation from start to finish, I can attest to her outstanding professionalism and pleasant personality. She greets customers with a smile and makes informed recommendations of our morning menu. She engages in conversation with ease while preparing the necessary products. She remembers what customers order and anticipates their requests.

Brooke has all of the skills needed to become an effective college student. She genuinely cares for others and I would characterize her as a very hard worker. She maintains clear communication , and always helps when needed. She will do everything that is expected of her to the best of her ability. Brooke is always on time or early for work, she completes every task on her checklist, and looks for additional projects such as making signs or updating displays. I truly believe she will bring these positive attributes to her college studies and her future career endeavors.

Brooke has shared that she is thinking about majoring in early childhood with a minor in business. As a former school administrator, I can say with confidence that she possesses the qualities to become successful in the college setting.

I highly recommend Brooke Lacilla without reservation and I believe she will flourish in the college of her choice. Please do not hesitate to contact me should you have any questions.

Sincerely,

Jayne P Lanphear

Owner- @ The Corner